## Frequently Asked Questions

## Taxibus Service 4

## Westwood area - West Calder

I want to travel tomorrow, do I have to wait until then to book my journey?

No, the minimum notice period for journey bookings is an hour. You can also book your journey up to a week in advance of travel.

Will I have to share the vehicle with anyone else?
Only one vehicle is provided for each journey, so you may have to share the vehicle with other passengers who have booked the same journey.

How many seats will be provided per journey?
All The Fours will provide a vehicle with a minimum of 4 passengers seats. They can provide a larger vehicle, based on availability and at their own discretion, but only one vehicle can be used for each journey. Should the booking capacity of the vehicle be reached for a particular journey and it isn't possible to fulfil your booking, you will be offered a seat on the next available journey.

Is my address covered by the service area?
A full list of postcodes covered by the service can be accessed by scanning the QR code:

Vehicles \& Accessibility


Wheelchair accessible vehicles are available on request.

## Contact Information

Journeys can be booked by calling All The Fours on 01506444444.

A West Lothian Council Supported Demand Responsive Transport Service

Passenger Transport Services can be contacted on 01506282 321, by emailing: publictransport@westlothian.gov.uk or by visiting
Taxibus Service 4: Westwood area - West Calder
 are not available.
As Taxibus services are demand-responsive, this means that the services will only run when passengers pre-book their journey.
Service Area Coverage
Taxibus 4 is available to book journeys from within the highlighted area on the map below to bus stops on Main
Street, West Calder between the Burngrange Cottages $(A)$ and the Library $(B)$ and the reverse.

Journeys should be booked at least one hour before intended travel and can be booked for arrival/departure in West Calder at the following times:
Monday - Saturday $\begin{array}{ll}\text { 07:40 } & 08: 40 \\ 14: 40 & 15: 40\end{array}$
Booking Information confirm your pick-up time.
Fares Information
Adult fares are set at $£ 2.00$ Child fares are $£ 1.00$. Concessionary bus pass holders will be able to travel for free on the service.

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